

<b>Mortuaries</b> using their latest General Price List (GPL) published <b>April 2011</b>	<b>Direct Cremation</b> Add Alternative casket \$25-150, M.E. fee add \$52, June price hike \$100	<b>Immediate Burial</b> Bring a casket or buy one from Funeral Home	<b>Forwarding</b> Includes: Paperwork, 1 <sup>st</sup> call pick up, embalming. \$52 M.E.permit extra	<b>Price List Problems</b> Ethical and otherwise
<b>Utah County</b>	<b>Choose the least you need, do the rest yourself</b>			<b>Explained On Next page</b>
Alternative Society of UT 1/11 A.F. 877-259-3980	825 includes alt casket and ME fee	725	825	☺
Anderson& Sons 6/08 A.F. 801-756-3564	Although asked for, no Pricelist was received.			
Anderson 8/10 Nephi 435-623-0153	1195	2125	950	17
Berg 801-373-1841 10/10 Provo,Orem,Springville	1005	1125	1090	6, 13, 16, 17
Holladay-Brown 4/09 Santaquin 801-754-3692	1250	1150	1150	11,13
Hullinger 8/11 435-722-2426	1800 (includes price increase)	1900	1350	☺
Olpin Family 1/09 P.G. 801-785-3503	1195	1275	1375	5, 13, 17, 18
Serenicare/Affordable 1/10 801-255-2801 Orem, Draper, Ogden, St George	795	950	950	8,14,17
Sundberg Olpin 2/11 Orem 801- 225-1530	1190	1095	1395	☺
Walker 801-465-3846 Spanish Fork, Payson				16
Walker Sanderson 7/10 Orem 801-226-3500	1050	1495	2295	13, 16
Walker Sanderson Tribute Cntr Provo 801-373-6668 9/10	595	1500	1500	13
Warenski 1/08 A.F. 801-763-5000	1003	985	1195	5, 17
Wheeler 10/09 Springville 801-489-6021	1150	1100	1000	17
Wing 2/10 Lehi 801-768-9514	1195	? can't be discerned but over 1600	1425	4, 5, 13, 17
<b>Compare to Lowest in State</b>				
Premier Funeral 4/11 SLC/Midvale 801-930-9822	750	895	795	☺
<b>Other Compelling Options</b>				
Utah Department of Health <a href="http://health.utah.gov/vitalrecords/">health.utah.gov/vitalrecords/</a>	When planning to care for your own dead go to this website for a worksheet to help you gather the information needed for a Death Certificate.			
UofU School of Medicine Body Donor Program 801-581-6728	The U of U picks up a body for free within 50 miles. Eventually the body is cremated and ashes returned to the family or buried in the Salt lake Cemetery for free. Call them for brochure.			

## How to Use This Survey

This year we chose not to list the “Standard” Funeral Package since it’s really a product of funeral business culture developed in the U.S. over the last century which often includes things that are not needed or wanted by those interested in simplicity, economy and natural family-centered funerals. **(things not usually needed in red) (things family can do themselves in blue):**

- procuring paperwork,
- embalming** or other body prep,
- hearse**
- directing movements of people and casket at viewing and funeral,
- making a recording of the ceremony,
- a service vehicle/flower truck**
- Bringing it all graveside and
- final lowering of the casket into the grave.

The traditional package price **usually does not include:** Casket, obituaries, flowers, burial clothing, more hours of viewing or visitation, extra certified copies of the death certificate, Cemetery fees (an additional \$2K): plot, vault or grave liner, graveside chairs, awning, fake grass, opening/closing, grave marker, and other things not specifically listed.

**Direct Cremation package:** Cemetery costs are MUCH reduced when burying ashes.

An alternative container is a respectable cardboard box to be cremated in.

A “temporary container” is a respectable cardboard or pvc box for the ashes to go in and should be included in the price of cremation. You do NOT need to buy an urn!

A memorial service held after cremation is simplest to arrange.

A funeral (body present) followed by a direct cremation can be accomplished when the family acts as the dispositioners until transport to crematory.

**Immediate Burial:** Add the casket (\$200-800) and cemetery (usually \$2K) costs to the Immediate Burial price. A memorial service may be held after burial. A memorial is different from a funeral only in that the body is not present.

**Forwarding of Remains:** In Utah, this is an economical way to purchase retrieval of the body, death certificate and other permits PLUS embalming. Then the Funeral Home turns the body over to the family to: care for, hold meetings and ceremony and delivery to final resting place on their own at their own timing.

## Compiler’s Personal Interpretation of Price List Problems

The guidebook for funeral directors called “Complying with the Funeral Rule” was republished in June 2004 by the Federal Trade Commission. It’s free to anyone and can be ordered by calling 1-877-FTC-HELP. It teaches how an easy-to-understand price list should read and is the law. All page #'s below refer to this guide.

1. The disclosure didn’t state that you don’t have **to pay** for embalming that you did not consent to. Pg7,32. (You also don’t have to pay for body prep just because you want a private moment to see the unembalmed body before disposition Pg 23. (2<sup>nd</sup> para pg 12 –identification of body should be included in basic fee)
2. Did not disclose what alternative container option the mortuary provides. Ex) “The containers we offer are made of...” pgs7,43,44. An alt container must be made available. Item 453.4 (a)(1,2)
3. There is no state law regarding acceptable caskets. If price list implies that only a certain type of container is acceptable or authorized, the price list must to state what type of container that is instead of just implying that what you bring may or may not be acceptable. See Disclosures on pg 20,24(#2) and See section 453.4 (A)(B)why it is not acceptable must be given in writing.
4. Package prices must include what products or services are included in it. pg 9 ,10 pg 19
5. **Misquoting law:** For example) If the price list states the need for embalming to cross state lines or excludes refrigeration as one of the options the law allows instead of embalming they are misrepresenting the law. See pgs. 23 (entire page) & 28 (near bottom of 1<sup>st</sup> column)
6. Confusing Price List See pg 12-13. Utah State R156-9-502 (13).
7. Memorial and/or Graveside and/or Viewing option(s) missing. Pg9
8. Did not include whether or not the cremation fee is included in the price of cremation or if they did state it they buried the cremation fee in an obscure place on another page. See pg10 and 19 of Rule.
9. Must list the price range of caskets and vaults offered. pgs 8, 13. AND the prices must be true. Continued→

10. Illegal Handling charge for bringing your own casket.
11. The cost of the “alternative” or “shipping” container could not be deducted. Bottom of Pg 9-10 and pg 27 “free items”
12. Filing and documentation fee, of what? Consultation with another funeral home? These fees are included in basic services. Specify if you mean death certificate if no other services are purchased? Pg 11
13. Under Immediate Burial and Cremation there must also be included the prices if you 1) bring your own casket, 2) buy one from the funeral business or 3) buy an alt. container. See pg 13, 24, 33,34.
14. Listing “staff...during the funeral” in the basic services charge, then charging families for staff again during the funeral is double billing. **pg 12 2<sup>nd</sup> & 5<sup>th</sup>** paragraphs, and pg 13. See also sample GPL’s pgs 32-38. (If the charge for funeral/memorial or graveside service explains, “Additional Staff” then the charge is ok.
15. The basic service should include shelter of remains when it is “a usual” # of days (typically 3-7). See Rule pg 11 item5. When embalming is not purchased, refrigeration should be included as normal sheltering.
16. Not revealing how much the package saves you over itemizing. Is the FH actually expecting you to get out a pencil and figure this out in front of them? (see end of pg 8&11-12). Only offering cremations that include an urn purchase. Utah State R156-9-502(13).
17. Charging customers for organ donor repair. They should be charging Intermountain Donor Services. IDS refuses to survey families to see if they were billed by the funeral home. At the time of donation the family was promised that they would not be charged for donating organs so this is an improper charge that should go to IDS. Check your receipt. If you have been charged call 1-800-366-6744.
18. Does not have refrigeration facilities as required by state law: 58-9-302(3)(c)(ii)

Compiled by Funeral Consumers Alliance of Utah 801-226-2323  
[FCAofUtah@gmail.com](mailto:FCAofUtah@gmail.com)

To report any errors in this survey please call or email.

If you are a mortuary and want to improve your GPL and have your listing updated we are glad to

**Price lists are subject to change without notice.  
To determine any changes contact the mortuary.**

*April 2011*